

SUPPORT BEYOND SERVICES

Your fast and distinct hardware project partner for the DACH region.

Carrier fulfillment from your VoIP specialist.

We'll make sure, that you can focus on your core business, while we support you with services customized around the VoIP hardware. We'll make your work easier with our work as a flexible and independent partner. To achieve more together. More service, more efficiency, more revenue. For everyone involved.

White-label fulfillment:

- MAC-address management (electronic advanced delivery of all MAC-addresses and serial numbers)
- Provisioning services or individual pre-provisioning
- Individual device- and box labeling
- Documentation and QM

White label hardware consulting and order management:

- Presales support onsite/offsite
- Professional support help desk in your name
- Ticketing system for complete documentation and strongest customer focus

Sales- & marketing services:

- White label drop shipment with your delivery note
- Clear weekly or monthly collective invoicing
- Support of demo- and test environments
- Warranty extensions
- Rollout support (onsite/offsite)
- Onsite trainings (hardware, sales)
- White label shop for carriers incl. fulfillment

At least three months of inventory coverage of the core portfolio.

Market driven OPEX/rental systems with various runtime models.

Individual financing services.

RMA management:

- Direct processing with customer or partner



The hardware should optimally support your communication-solutions. We are here to help you at any time, so that you can focus on your customers.

Your contact:



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